

# Preethi

## KITCHEN HOOD

- KH203 ☐
- KH204 ☐
- KH205 ☐
- KH206 ☐
- KH207 ☐
- KH208 ☐
- KH209 ☐
- KH210 ☐



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## KITCHEN HOOD USER MANUAL

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Please read guidelines provided in this user manual on important instructions, appliance usage and warranty before using the product.

# Our Values and Mission

Every product that bears the PREETHI brand name has to pass a series of stringent quality tests.

Preethi, relies on its core values of **performance, quality, reliability and safety.**

Our mission remains single-minded:  
**to improve the family's quality of life through the superior quality and efficiency of our home appliances.**

Welcome to the Preethi Family!

Congratulations on the purchase of your Preethi Kitchen Hood. Trusted quality, meaningful innovation, and undisputed service have made Preethi the preferred brand of more than 15 million consumers. Throughout our 41+ years, we have continuously reinvented the industry to customize and design innovations for Indian consumers, thereby improving the experience of working in the kitchen. Preethi Kitchen Hoods are here to make every day cooking convenient, efficient and enjoyable!

Every new feature of the Preethi Kitchen Hood is the outcome of intensive research and continuous consumer engagements. Our expert team has identified the key insights, which has helped in our endeavor to provide customers with a smoke-free and hassle-free cooking experience.

To ensure maximum usage, for the first time in the industry our brand co-owns your product for the initial year for a stress-free onboarding journey. Every Kitchen Hood comes with a bouquet of gifts – free installation by our trained dedicated service engineers (including the full-length aluminum duct), three deep cleaning services (within the first year), 2 years product warranty and 10 years motor warranty applicable on product registration.

To know and understand more about the product – functionality, usage and cleaning, please visit our website [www.preethi.in](http://www.preethi.in).

Wishing you a pleasant experience with your Preethi Kitchen Hood!



Preethi commitment to quality begins with product design and continues throughout the entire value chain. We focus on end-to-end quality, from the sourcing of material to delivery.

Every Preethi product is designed, manufactured and delivered knowing that consumers and their families are counting on quality. From material sourcing and selection through product testing and monitoring, we employ a quality-first philosophy that supports compliance with International regulations and standards to provide the best value for consumers.



#### **Motor endurance test\***

Robust motor tested for 1450hrs of running



#### **User interface reliability test\***

Push button & touch control panel tested for 5000 times



#### **Smart 3D spot light rotation test\***

Spot light tested for 3000 rotation test for durability



#### **Detachable part test\***

Filter Lock and Unlock tested 200 times for locking mechanism



#### **Corrosion resistant test\***

Continuously tested for 72hrs to prevent corrosion



#### **Reliability test\***

Built to withstand 500 hours of continuous running of oil & smoke



#### **IEC compliant**

Product tested for IEC 60335-2-31 Safety Standard



#### **RoHS Compliant**

Made of eco-friendly materials to ensure good health & safety



#### **Electromagnetic compatibility**

Reduces High frequency electronic noise & prevents electronic interference with other devices



#### **Electrical strength test\***

Tested for up to 1000Volts

# Index

1. Introduction.....	4
2. General Description.....	4
3. Before using the chimney.....	5
4. Attention.....	5
5. Warning.....	5
6. Control Panel.....	5
7. Operation.....	8
8. Maintenance.....	8
9. Safety Precaution for battery.....	9
10. Preethi @home service assistance.....	10
11. WARRANTY - Terms and conditions.....	10
12. Troubleshooting guide.....	11
13. Cleaning - Terms and conditions.....	11
14. Warranty Card.....	12

## 1. Introduction

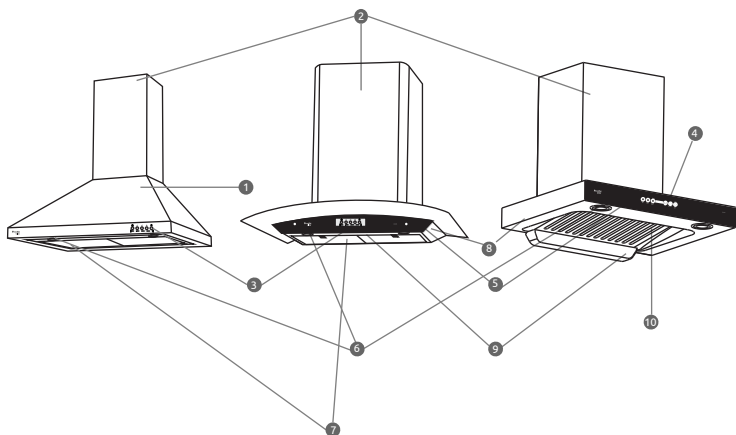
Preethi brings to you complete range of Kitchen hoods

Technical specification\*

Model name	Alya	Alya	Alcor	Alcor	Alcor	Alcor	Alya	Alcor
Model no.	KH203	KH204	KH205	KH206	KH207	KH208	KH209	KH210
Rated input	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz	220-240V, 50Hz
Motor watts	65W	190W	180W	180W	130W	180W	190W	180W
Chimney size	60cm	60cm	60cm	60cm	60cm	60cm	90cm	90cm
Body finish	SS	Black	SS and curved glass	SS (colored body cover) & curved glass	SS and glass panel	SS and curved glass	SS	SS and curved glass
Suction (m3/hr.)	750	1100	1200	1200	1200	1200	1200	1200
Type	Wall mounted	Wall mounted	Wall mounted	Wall mounted	Wall mounted	Wall mounted	Wall mounted	Wall mounted
Speed level	3 speed push button	3 speed push button	3 speed push button	3 speed touch button	3 speed touch button	3 speed touch button	3 speed push button	3 speed touch button
Filter	2x baffle filter	2x baffle filter with anti grease coating	2x baffle filter with anti grease coating	2x baffle filter with anti grease coating	1x groove filter with anti grease coating	2x baffle filter with anti grease coating	3x baffle filter with anti grease coating	3x baffle filter with anti grease coating
LED light	2x1.5W spot lamps	2x1.5W spot lamps	2x1.5W spot lamps	2x1.5W spot lamps	2x1.5W spot lamps	2x1.5W spot lamps	2x1.5W spot lamps	2x1.5W spot lamps
Oil collector	-	-	Yes	Yes	Yes	Yes	-	Yes

## 2. General description

1. Main conical body
2. Chimney cover
3. Push button
4. Touch button
5. Glass
6. LED Spot light
7. Baffle filter
8. Body assembly
9. Oil collector
10. Groove filters



Specifications are subject to change without notice

Lamp Type	Shape description	Lamp image	Rated Image	Rated Voltage	ILCOS D code	Nominal Dimension
LED modules, separate ballast	Round		1.5W	DC 12 V	DSR-1.5-S-70	70mm

## 3. Before using the chimney

Read this user manual carefully before you use the appliance, and save the user manual for future reference.

- This appliance is not intended for use by person (children) with reduced physical, sensory, mental capabilities, lack of experience & knowledge unless they have been given supervision on instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they don't play with the appliance.
- Keep the appliance and its cord out of reach of children.
- Peel off protective film before using the product
- For any further queries, please call Preethi one call assistance at +91- 9940000005

- Lifelong free service is applicable only for warranty related issues & not meant for cleaning & installation services

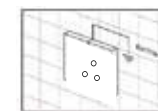
## 4. Attention

- Ensure that the voltage corresponds with the recommended voltage of 220-240V, 50Hz of the chimney
- Connect the chimney to the electric supply with proper earthing
- When installed, the minimum gap between the chimney and the cooking appliance must be at least 65cm – 75cm
- Make sure the product installation is not connected to wires inside of wall to avoid shock
- Ensure that the wall has sufficient strength to support the weight of kitchen hood
- The distance between exhaust hole and air outlet on the wall shall be less than 1.5m. When installing the exhaust pipe, the air outlet shall not be too high
- Ensure to operate in well ventilated room.
- The air exhaust should not be exposed to burning gas or other fuels
- Clean the oil on filter and on wind wheel regularly.
- Wear rubber gloves while cleaning to prevent any injury.
- Exercise caution while cleaning impeller to prevent deformation of the impeller, failing to do so might cause noise & vibration

- Prevent water seepage into switches, motor, lamps and other electric components while cleaning
- Only authorized professionals should change internal wiring
- Never leave frying pans unattended during use as overheated oil may catch fire
- Before carrying out maintenance, unplug the chimney from electric supply
- Never use high naked flame under the chimney
- When using a gas hob underneath, never leave the burner hob uncovered while the chimney is in use or when the pans have been removed. Switch off the burner after usage, leave the burner "ON" when unattended/ not in use

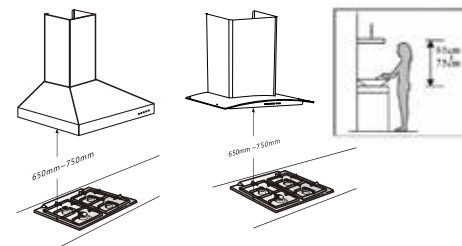
## 4.1 Supply system

### a) Installation



- Avoid contact with the steel and wires of wall inside in order to avoid electric shock
- The range hood must be properly earthed by connecting the 3 pin plug to a socket with earthing
- Check the electricity supply system in your home. It should meet the requirement of Range Hood's normal supply load
- Don't use high capacity fuse in electrical circuit and select correct ones as required on rating label

### b) Preparation and Confirmation before Installation



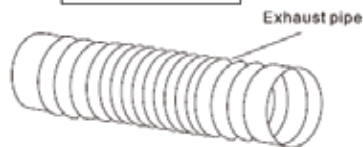
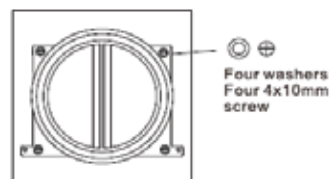
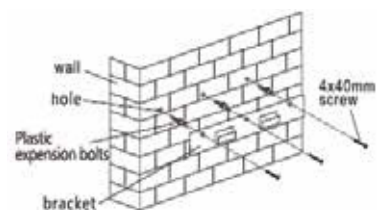
#### Wall Strength:

- The Wall that the Range Hood is placed must be strong enough to bear the weight of range hood

#### Height of Mounting:

- The suitable height of mounting shall be 650-750mm
- The real installation height is subject to the construction of kitchen and the user's height

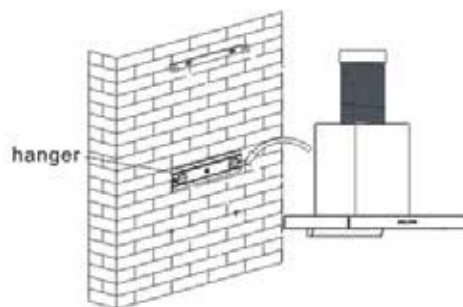
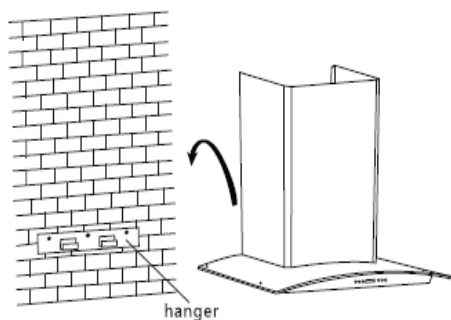
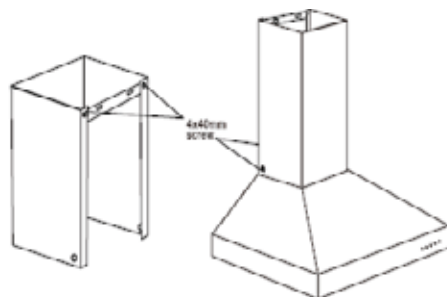
#### c) Hanger Installation:



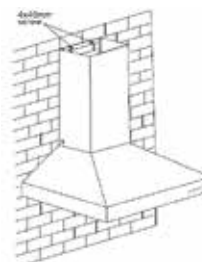
- Measure the installation height. Mark the position of the hanger on the wall
- Drill the holes for fixing hanger. Punch expansion bolts into the holes & fix the hanger
- Fix the air outlet on the exhaust hole of range hood with 4 Screws and 4 washers\*
- The head of the exhaust pipe that is 150mm in diameter should then be inserted into the air outlet

#### d) Hood cover fixing

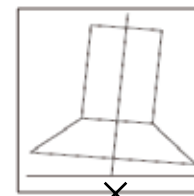
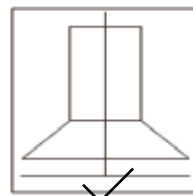
- Connect the hood and bracket with 2 4\*10mm screws. Then fix the hood on the top of range hood



#### e) Product installation

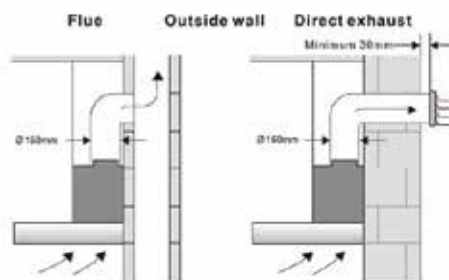


- Aim at the hooks and hang the range hood from the wall. Mark the position of hanger and two screws on the body
- Put down the range hood, drill holes on the marks as indicated in the picture. Insert expansion bolts in the holes. Hang up the range hood
- Fix hanger with screws
- Fix the product within the body with two screws. Connect the other end of exhaust pipe to the air outlet



- NOTE: Make sure kitchen hood is parallel to the ground and is not tilted

#### f) Exhaust pipe connecting to the wall outside



- Exhaust pipe should be connected to the flue or the hole of wall outside

#### g) Confirmation of Installation

- After installation, connect to power supply and turn on the range hood
- Check all the functions of range hood are working normally; there is no abnormal vibration and resistance to air outlet

#### 5. Warnings

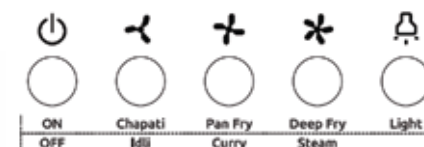
- \* There is a fire risk if cleaning is not carried out in accordance with the instructions
- \* CAUTION : Accessible parts may become hot when used for exhausting fumes from appliances burning gas or other fuels
- The air must not be discharged into a flue that is used for exhausting fumes from appliances burning gas or other fuels
- The range hood is only intended to be installed over a hob with no more than four hob elements
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

#### 6. Control panel

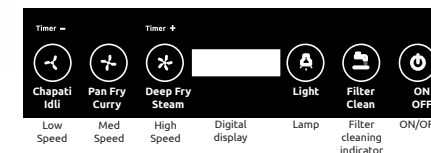
##### Button/Touch Illustration

- Chapati/Idli: Low speed
- Pan fry/curry: Med speed
- Deep fry/ SET: High speed/Steam, timer +
- Digital Display: Chimney turnoff countdown time
- Lamp: Turn on/off LED light & power back up functions in select models
- Clean: Filter clean indicator
- On/OFF: Turn on/off chimney & setting chimney countdown, timer -

##### i. Push button



##### ii. Touch control



## 7. Operation

### Turn on

For models with push button, press the “On/Off” button to start the chimney. For models with touch button, once you connect the power cord, entire light glows and default time appears on timer screen and then light goes off. Then, touch the on/off button & selected speed control to start the chimne

### Standby mode\*

On connecting power supply, all button indicators light up for 1 second and turn off. If there is no option selected for 1 minute, Chimney enters into standby mode. The digital display screen shows the default setting time as “12:00”

### Turn Off and controlling Timer(-) delay \*

On pressing “Chapati/Idli” button for 3 seconds (buzzer rings once) and display screen shows “3:00” minutes to enter into turn off time countdown mode. Both “3:00” and “Chapati/Idli” indicators keep flashing then. If there’s no further action on buttons within 3 seconds, “3:00” will stop flashing. Turn off time will start counting down and chimney will turn off in 3 minutes. During count down time, “Chapati/Idli” will keep flashing until chimney turns off. If timer is to be skipped, then press the “On/off” button for instant switch off.

### If user wants to extend/decrease the timer (-)\*

On pressing the “Chappati/Idli” button, countdown time can be adjusted. The countdown range is “1-60” minutes. Pressing “Timer-” reduces time, whereas pressing “Timer (+)” increases time. Once the time is set, countdown timer starts running after 3 secs. If timer is to be stopped, then press the “On/off” button for instant switch off

### Speed control

Press respective speed buttons (Chapati/Idli; Pan Fry/ Curry; Deep fry/Steam) to start chimney working in corresponding speed. On selection of speed, respective speed button light glows. Press the current speed mode button again to turn off chimney immediately

### Light control

Once power supply connected, “Light” button is effective in any working mode. Press “Light” to turn on LED lamp and press again to turn off the lamp. The smart 3D spot light allows free rotation of lamp for complete 180 degree viewing

### Power back up Lamp\*

In case the power supply goes off, Chimney is equipped with an emergency LED lamp. On pressing the light button, user can turn on the LED lamp. It runs for a time of 20 minutes

### Default timer cutoff\*

Chimney has a default 1-hour timer cutoff which powers it off in case no function button is operated

### Pest control\*

Chimney is equipped with pest control which starts running on powering on the chimney. It doesn’t run under battery supply.

### Filter clean indicator\*

When chimney filter accumulates enough dirt, the Filter cleaning indicator starts glowing indicating for the need of cleaning of filter. After cleaning is done, press the Clean button to reset the indicator

## 8. Maintenance

Regular maintenance and cleaning will ensure long life and great performance of the kitchen hood.

### Baffle and groove filters

- Depending on the usage, clean the hood once or twice in 10-15 days
- Baffle filters are easily washable can be washed frequently
- Baffle filters can be washed/cleaned as easily as utensils
- These filters use cut and chop technology to separate oil particles from vapours making extract effective

### Cleaning of hood

- Unplug the electric supply when cleaning the hood
- Use damp cloth and mild liquid household cleaner
- Do not use wet cloth / sponge/ running water
- Do not use cleaners containing alcohol, they might damage exterior paint
- Do not use abrasive cleaning material when cleaning stainless steel surfaces

### Benefits of regular maintenance and cleaning

- Regular cleaning of filter will improve the effectiveness of the chimney
- Helps reduce oil deposits on filters
- Helps extend the life of the motor
- Do not use cleaners containing alcohol, they might damage exterior
- Do not use abrasive cleaning material when cleaning stainless steel surfaces

### Warning:

Wear rubber gloves while cleaning to prevent any injury.

## 9. Safety Precaution for battery\*

### 1. When using the battery

- 1) Misusing the battery may cause it to get hot, rupture, or ignite and cause serious injury. Be sure to follow the safety rules listed below:

• Do not place the battery in fire or heat the battery

• Do not place the battery in water

• Do not install the battery backwards so that the polarity is reversed

• Do not connect the positive terminal and the negative terminal of the battery to each other with any metal object (such as wire)

• Do not carry or store the batteries together with necklaces, hairpins, or other metal objects

• Do not pierce the battery with nails, strike the battery with a hammer, step on the battery, or otherwise subject it to strong impacts or shocks

• Do not solder directly onto the battery

• Do not expose the battery to water or salt water, or allow the battery to get wet

• Do not disassemble or modify the battery. The battery contains safety and protection devices which, if damaged, may cause the battery to generate heat, rupture or ignite

2) Do not place the battery on or near fires, stoves, or other high-temperature locations. Do not place the battery in direct sunshine, or use or store the battery inside cars in hot weather. Doing so may cause the battery to generate heat, rupture, or ignite. Using the battery in this manner may also result in a loss of performance and a shortened life expectancy

3) If the device is to be used by small children, the caregiver should explain the contents of the user’s manual to the children. The caregiver should provide adequate supervision to ensure that the device is being used as explained in the user’s manual

4) When the battery is worn out, insulate the terminals with adhesive tape or similar materials before disposal

5) Immediately discontinue use of the battery if, while using, charging, or storing the battery, the battery emits an unusual smell, feels hot, changes color, changes shape, or appears abnormal in any other way. Contact your sales location or Philips if any of these problems are observed

6) Do not place the batteries in microwave ovens, high-pressure containers, or on induction cookware

7) In the event that the battery leaks and the fluid gets into one’s eye, do not rub the eye. Rinse well with water and immediately seek medical care. If left untreated the battery fluid may cause damage to the eye

8) Never solder anything directly to the battery. This can destroy the safety features of the battery by damaging the safety vent inside the cap. Permanent connections to an energy cell may be made by spot welding solder tags to the terminals. A soldered connection can subsequently be made to the tag

9) Inserting the batteries with their polarities reversed - Never insert a battery with the positive and negative poles reversed as this can cause permanent damage to the battery which may swell or rupture

10) Installation in equipment (with an airtight battery compartment) - Always avoid designing airtight battery compartments. In some cases, gases (oxygen, hydrogen) may be given off, and there is a danger of the batteries exploding or rupturing in the presence of a source of ignition (sparks generated by a motor switch, etc.)

11) Use of batteries for other purposes - Do not use a battery in an appliance or purpose for which it was not intended. Differences in specifications can damage the battery or appliance

12) Short-circuiting of batteries - Special caution is required to prevent short circuiting any battery since the consequences can be very dangerous. Care must be taken during the design of the battery shape to ensure batteries cannot be inserted in reverse. Also, caution must be taken to prevent accidental short-circuiting of the battery

13) Using old and new batteries together - Avoid using old and new batteries together. Also avoid mixing batteries using differing cell chemistries such as ordinary dry-cell batteries, Ni-Cd, NiMH, Lithium-ion, Lithium metal batteries or with another manufacturer’s batteries. Differences in various characteristic values, etc., can cause damage to the batteries or the product

14) Storage - Store the batteries in a cool place and when in use don’t allow them to remain in environments which may be subject to overheating. (e.g. direct sunlight in a locked car)

15) ESD (Electrostatic Discharge) Bags - Do not put batteries into plastic bags designed to protect components from electrostatic discharge. These bags are made from conductive material which could cause the battery to be short circuited

16) Other Precautions - Batteries should always be charged prior to use. Be sure to charge correctly

### When disposing the battery

• When the battery is worn out, insulate the terminals with adhesive tape or similar materials before disposal

• Never disassemble a battery, as the materials inside may be toxic and may damage skin and clothes

\*in select models (KH206 and KH207)



## 10. Preethi @home service assistance

Before calling the one call assistance to register the complaint:

\* Check the 'Trouble Shooting Guide' (refer point 11) given above to see if you can eliminate the problem yourself

\* Re-start the chimney to check if correct operation is restored

Please do not allow any unauthorized person to service or repair the chimney. This may affect the safety and quality of the product. This will also make the Warranty null and void. Please call Preethi on 9940000005 (One call assistance), for any product queries or service escalations

## 11. WARRANTY - Terms and conditions

The warranty is extended only in case of defects in manufacturing and/or workmanship. Preethi undertakes to replace/ repair, at its sole discretion if parts except bulbs, glass parts, pest control device, battery, anti-grease coating on filter and other accessories items are found to have manufacturing defects on inspection by Preethi. The warranty is 2 years on product which includes PCB, push button, Rotor & 10 years on motor. This warranty is subject to the terms and conditions mentioned below:

1. To avail warranty services, it is mandatory for the products to be installed by Preethi @home service assistance. While installation Preethi @home service assistant expert will perform the registration of the product by verifying bill/invoice
2. Warranty will not be valid for installation done by other than Preethi @home assistance service
3. Only functional parts Motor, PCB, Push button and Rotor are covered under this warranty. Warranty does not cover consumables, Physical damages and wear & tear parts- Bulbs, Switches / Knobs, outer body, metal / Glass / plastic parts, Filter locks, pest control device, battery, anti-grease coating on filter and other accessories items of the chimneys
4. All routine maintenance/ cleaning are not covered under warranty, and are provided on chargeable basis as per prevailing charges
5. This appliance is designed only for domestic use by private individuals at home only. Warranty is not applicable for commercial use of product
6. It is mandatory to get the product serviced/ cleaned at least 4 times a year by calling one call assistance - 9940000005. You may also enrol in the

Preventive Maintenance Contract (PMC)  
for trouble free operation by company authorized service centres

7. The warranty becomes null and void in following cases:

- Installation/ service/ repairs/ modification carried out by persons other than those authorized by Preethi
- Failure due to non-genuine parts
- Removal, alteration or tampering of serial no. of chimney and its components
- Damages occurred due to improper external electric circuits and failure due to erratic power supply
- Damage resulting to the chimney due to operation in an abnormally corrosive alkaline, acidic atmosphere or use of harmful chemicals
- Failure due to misuse/ negligence/ accident/ action of pests, rodents / or act of god / lightning /fire/flood/ earthquake due to electrical short circuit
- Appliance taken out of country

8. Preethi undertakes no liability in the matter of consequential loss and/ or damages caused to the customer or third party due to failure / malfunction of the chimney. Preethi's obligation under this warranty shall be limited to repairing or replacing the defective parts only

9. Whether defective item or components are to be replaced/ repaired shall be left to the sole discretion of Preethi. In case of replacement of a part, the defective part becomes the property of Preethi

10. In case no authorized service centre is present in the area/ or in case service is to be provided beyond municipal/city limits, then services would be provided from the nearest authorized service area, a fixed charge would be applied (subject to distance) in addition to the actual to & fro charges along with local conveyance by the shortest route. However, in order to avail the services, the products could also be brought at the nearest authorized service centre by the customer at their own expense

11. In case of change of location from the original place of purchase at any given point in time, register a request with Preethi one call assistance for reinstallation. Prevailing rates will be applicable at that point of time

12. Services would be provided within normal working hours (0900 to 1830 hrs) on regular working days except Sundays & public holidays

13. The decision of Preethi with regards to the settlement of all claims under this warranty shall be final

14. Any disputes arising are subject to court of Chennai jurisdiction only

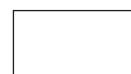
**Preethi**

### 1st Free Deep Cleaning Service

Coupon No. \_\_\_\_\_

Model No. \_\_\_\_\_

Serviced on \_\_\_\_\_



Servicing stamp & signature

Coupon No. \_\_\_\_\_

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of sale \_\_\_\_\_ Serviced on \_\_\_\_\_



Servicing stamp

Technician signature \_\_\_\_\_

Customer signature \_\_\_\_\_

**Preethi**

### 2nd Free Deep Cleaning Service

Coupon No. \_\_\_\_\_

Model No. \_\_\_\_\_

Serviced on \_\_\_\_\_



Servicing stamp & signature

Coupon No. \_\_\_\_\_

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of sale \_\_\_\_\_ Serviced on \_\_\_\_\_



Servicing stamp

Technician signature \_\_\_\_\_

Customer signature \_\_\_\_\_

**Preethi**

### 3rd Free Deep Cleaning Service

Coupon No. \_\_\_\_\_

Model No. \_\_\_\_\_

Serviced on \_\_\_\_\_



Servicing stamp & signature

Coupon No. \_\_\_\_\_

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of sale \_\_\_\_\_ Serviced on \_\_\_\_\_



Servicing stamp

Technician signature \_\_\_\_\_

Customer signature \_\_\_\_\_

### Cleaning- Terms and Conditions

1. Applicable only on product registered and installed by Preethi i.e. three deep cleaning service within the first year from the date of installation.
2. Customer cannot avail the free deep cleaning service in case of installation carried by any third party.
3. Preethi will not be liable for any damages existing in the product before the cleaning.
4. Deep cleaning includes only filter, body assembly, chimney cover, air outlet & non return flap, inner body, blower & motor housing.
5. The service is not-transferable
6. Any change of address shall be communicated to Preethi through mail id "care@preethi.in" or one call assistance. Service at the change of location is subject to the availability of Preethi service. Preethi's decision on the location would be final.
7. All dispute shall be subject to the exclusive jurisdiction of Chennai.
8. Three times deep cleaning free service cannot be exchanged for cash or discount on product.

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7. All dispute shall be subject to the exclusive jurisdiction of Chennai.
8. Three times deep cleaning free service cannot be exchanged for cash or discount on product.

### Cleaning- Terms and Conditions

1. Applicable only on product registered and installed by Preethi i.e. three deep cleaning service within the first year from the date of installation.
2. Customer cannot avail the free deep cleaning service in case of installation carried by any third party.
3. Preethi will not be liable for any damages existing in the product before the cleaning.
4. Deep cleaning includes only filter, body assembly, chimney cover, air outlet & non return flap, inner body, blower & motor housing.
5. The service is not-transferable
6. Any change of address shall be communicated to Preethi through mail id "care@preethi.in" or one call assistance. Service at the change of location is subject to the availability of Preethi service. Preethi's decision on the location would be final.
7. All dispute shall be subject to the exclusive jurisdiction of Chennai.
8. Three times deep cleaning free service cannot be exchanged for cash or discount on product.

## 12. Troubleshooting guide

If any abnormal phenomenon occurs during range hood working, please stop using and unplug power supply and check the faults. Only professionals should dismantle the hood. The common faults and diagnosis are as follows

Fault	Reason	Solution
Lamp is not on. Motor is running	Poor wire connection	Repair or change wires
	Lamp is damaged	Change lamp
	Poor connect between lamp and socket	Repair or change
	The quartz lamp transformer burning out	Contact customer center
Lamp is not on. Motor is not running	Poor connect between plug and socket	Repair or change
	Power cord break	Change power cord
	Fuse of power board breaks	Change fuse
Lamp is on. Motor is not running	Condenser burns	Change condenser
	Motor burns	Change motor
	Faults of power board and control board	Contact customer center
Violent vibration, noise increases	Check the hanging is strong enough	Hanging range hood family
	The connecting pieces of the fixed screws are loose	Tighten screws
	Volute standing fixed screw are loose	Tighten screws
	Motor fixed screws are loose	Tighten screws
	Impeller installation is not in place	Install in place
	Impeller is damaged and balance piece is lost	Change impeller
Poor suction	Too much air on filter	Clean filter
	The air convection in the kitchen is too big or space sealing is too tight	Reduce air convection and open doors and windows moderately
	Higher installation height	Adjust to appropriate height
	Exhaust pipe is too long or too more turns	Install according to the manual
	Outdoor wind is too strong	Non technical faults

## 13. Cleaning- Terms and Conditions

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## KITCHEN HOOD

### WARRANTY CARD

Date of Purchase \_\_\_\_\_

Dealer's name \_\_\_\_\_

Customers name and address \_\_\_\_\_

Email id \_\_\_\_\_

Alternate contact no. \_\_\_\_\_

Model No. \_\_\_\_\_

Dealer's signature \_\_\_\_\_

Dealers stamp \_\_\_\_\_

Product serial number

FUTURA TECH PARK Q4, 4TH FLOOR, BLOCK B, #334, RAJIV GANDHI SALAI,  
(OMR) SHOLINGANALLUR, CHENNAI- 600119. TAMIL NADU. INDIA

PHONE: +91 44 2450 1042, +91 442450 1044 EMAIL: INFO@PREETHI.IN

WEBSITE: www.preethi.in

**2YEAR**  
PRODUCT  
WARRANTY

**10YEAR**  
MOTOR  
WARRANTY

**LIFELONG**  
**FREE**  
SERVICE

**FIRST YEAR**  
3 DEEP CLEANING  
**FREE**

**FREE**  
INSTALLATION

#### Disclaimer-

# Lifelong free service is applicable only for warranty issues & not meant for cleaning & installation services

##Maximum of 3 deep cleaning service upon registration, to be availed within 1 year of installation

##Missed deep cleaning services can't be encashed or carried forward for the subsequent years

The Manager - Customer Care (Preethi Brand)

Philips Domestic Appliances India Ltd.

Futura Tech Park Q4, 4th Floor, Block B,

#334 Rajiv Gandhi Salai, (OMT) Sholinganallur,

Chennai - 600119. Tamil Nadu. India.

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